

**MAYERS MEMORIAL HOSPITAL  
STRATEGIC PLANNING COMMITTEE MEETING  
MINUTES – SEPTEMBER 12, 2016 – FALL RIVER MILLS**

6

BSPC Attendance:

Abe Hathaway

Mike Kerns

Louis Ward

Other: Beatriz Vasquez (sat in until Abe got here - 1215)

Staff Present:

Travis Lakey

Valerie Lakey

*(These minutes are not intended to be a verbatim transcription of the proceedings and discussions associated with the business of the board's agenda; rather, what follows is a summary of the order of business and general nature of testimony, deliberations and action taken.)*

<b>SUBJECT</b>	<b>DISCUSSION</b>	
<b>CALL TO ORDER</b>	The meeting was called to order by Vice Chair Kerns at 1203 pm in Fall River – Chair Hathaway took over at 1215	
<b>Requests Audience to Speak</b>	None	
<b>Minutes</b>	August 24, 2016 Strategic Planning Committee meeting minutes. <b>Approved (Ward, Vasquez) (no objections)</b>	<b>Approved</b>
<b>SEMSA</b>	<ul style="list-style-type: none"> <li>• Mike Williams from SEMSA was present to give an overview</li> <li>• SEMSA operates an Ambulance service in Central and Northern California</li> <li>• SEMSA developed out of REMSA</li> <li>• With Affordable Care Act – some ambulances services are going out of business</li> <li>• Model started in Merced – moved to Susanville</li> <li>• Air Methods – largest – partnered with SEMSA to provide service to rural areas</li> <li>• Insurances pay better on air service.</li> <li>• Started working with Big Valley Ambulance</li> <li>• Hoping to establish a Preferred Provider agreement with MMHD and Modoc</li> <li>• Economy of scale – Cedarville to Burney – dedicated transfer ambulance is a possibility.</li> <li>• Staffing questions by Kerns; Career progression is an option</li> <li>• Education and training is important in the company</li> <li>• Will be taking Adin Primary School and use it as an education and training facility.</li> <li>• Reciprocity with PHI and REACH memberships</li> <li>• Preferred provider contract would be contingent on the ability for SEMSA and MMHD to reach an agreement on a ground transport contract.</li> <li>• Much discussion regarding dispatch and other logistics</li> <li>• Dispatch will only be available if we are connected with SEMSA with ground transport</li> <li>• Would not be able to begin until late winter, early spring.</li> <li>• Potentially have a public media event to inform community. Provide information.</li> <li>• There will be a crew in Adin by November (ground ambulance)</li> </ul>	<b>Report/ Presentation</b>

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	<ul style="list-style-type: none"> <li>• Critical Care nurse experience for 3 years, MICN to be on helicopter</li> <li>• Paramedics – 3 years on ground, an additional 400 course</li> <li>• Action item for Sept. 20 board meeting to approve the preferred provider agreement</li> </ul>	
<b>Management Goals</b>	<ul style="list-style-type: none"> <li>• See attachment (<b>Exhibit A</b>) – Ward reviewed goals as they pertain to Strategic Plan.</li> <li>• Discussed MMHD Quality Improvement Program (QIP)</li> <li>• Discussed last year’s goals and the evaluation process of those goals.</li> <li>• TEAM Fund that managers use for employees</li> <li>• Looked at management meeting accountability</li> </ul>	<b>Report</b>
<b>Building Update/USDA</b>	<ul style="list-style-type: none"> <li>• Reviewing Layton Contract – it was received today – will be discussed at Sept 20 board meeting. Potentially take action.</li> </ul>	<b>Report</b>
<b>Administrative Report</b>	<ul style="list-style-type: none"> <li>• Employee meetings October 5<sup>th</sup> and 6<sup>th</sup> – morning and afternoon at each facility. Will be discussing building project, customer service, patient perception, a questionnaire will be put out to the staff with the September 23 payroll, also sent via email, employee input, raffles</li> <li>• Complaint on LTC temperature has been checked on – have talked to residents.</li> <li>• Discussed Employee Obstetrics Benefit Plan</li> </ul>	<b>Report</b>
<b>Board Education Legislation, Advocacy, CEO Report</b>	<ul style="list-style-type: none"> <li>• AB2024 is pending the Governor’s signature</li> <li>• Val Lakey represented MMHD at the Little Hoover Commission hearing on Special Districts.</li> </ul>	<b>Report/ Discussion</b>
<b>Adjournment</b>	Meeting was adjourned at 155 pm	

By: Valerie Lakey

SEMSA  
Building  
Employee Meeting Update