Board Quality Report Template

Name: Dawn Jacobson, RN **Department:** Employee Health **Last Quality project reported:** NONE. I have not reported for this department in the past. Current quality projects would be preparing staff for Covid-19. Employee screening is still being done prior to start of shift. Masks are worn in patient care areas and SNF staff are wearing N-95 and re-using per manufacturer instruction. **Update on last Quality project reported:** NONE	**Current report date to Board Quality:** **Last report date to Board Quality:**

What successes have you seen based on the outcome of previous Quality projects?

Screening is effective, one staff member has been turned away due to high fever and malaise, was seen in the ED and observed until Covid-19 test came back negative.

What issues have come up in your department relating to Quality?

Covid-19! I was talking with the county prior to this pandemic regarding decreasing tuberculosis testing to upon hire and then possibly every 2-4 years as opposed to annually as annual testing is unnecessary and can cause false positives. No changes as of now.

PLAN: What plan was implemented to address those issues?

DO: How did the implementation of that plan go?
STUDY: What kind of results did the implementation of the plan yield?
ACT: What changes were made based on the results of the plan implementation?
Is this a LEAN project? Yes ☐ No ☒ If YES, please attach the A3.

Upcoming Quality Items:	**Quality Related Goals for the Department:**
Looking into software to track infection prevention in LTC and Acute that will also track employee illness.	

What Strategic Plan Objective does your project BEST align with? Choose only one.

☐ **Outstanding Facilities:** By 2025, we will open two rural health clinics, update the skilled nursing facility living space at the Fall River campus and have a resolution for aging facilities.

☒ **Outstanding Staff:** By 2025, we will be seen as an employer of choice in the area by providing and maintaining staff growth opportunities, flexible and safe working arrangements, and reducing the use of registry staff.

☐ **Outstanding Patient Services:** By 2025, we will be a four-star long term care facility and meet all Hospital Consumer Assessment of Healthcare Providers (HCAHP) requirements. By 2025, we will be operating two rural health clinics.

☐ **Outstanding Finances:** By 2025, we will have in place and utilize financial tools to actively develop and forecast long term expenditures.

Data/Graphics supporting project outcomes: