Attachment D

Board Quality Report Template

Name: THERESA OVERTON / STACIE WARNOCK

Department: OUTPATIENT SURGERY

Current report date to Board Quality:

Last report date to Board Quality:

Last Quality project reported:

1) CRNA Coverage
2) Anesthesia medication carts being left open by CRNA's after their departure

Update on last Quality project reported:

1) We currently have 3 CRNA's that OPS utilizes 2) When the the CRNA's turns in the keys at the end of their last day to the charge nurse, at this time CRNA's are asked if all of their carts are locked and secured.

What successes have you seen based on the outcome of previous Quality projects?

1) No recent cancellation of surgical days due to no CRNA coverage.
2) Significant decrease in anesthesia medication carts being left open after departure

What issues have come up in your department relating to Quality?

Hot water issues with current system in the Central Sterile Department causing several disruptions with the flow/progress of the scheduled days. The lack of hot water affects the scope/camera disinfecting system (Steris) the machine must have a certain water temperature going into the machine in order for it to process the equipment. There is no other way to disinfect these scopes so if the Steris system fails we have to cancel cases

PLAN: What plan was implemented to address those issues?

Alex Johnson - Maintenance is aware of the issue and options are being looked into at this time.

DO: How did the implementation of that plan go?
Implementation went well, however completion or resolution to the matter has not been decided upon at this time
STUDY: What kind of results did the implementation of the plan yield?
Results pending
ACT: What changes were made based on the results of the plan implementation?
N/A - the only change possible at this time is to change / update the current hot water system that is shared between OP Surg, LTC and Dietary and those options are still being looked into.
Is this a LEAN project? Yes ☐ No ☐ If YES, please attach the A3.

Upcoming Quality Items:	Quality Related Goals for the Department:

What Strategic Plan Objective does your project BEST align with? Choose only one.

☐ **Outstanding Facilities:** By 2025, we will open two rural health clinics, update the skilled nursing facility living space at the Fall River campus and have a resolution for aging facilities.

☐ **Outstanding Staff:** By 2025, we will be seen as an employer of choice in the area by providing and maintaining staff growth opportunities, flexible and safe working arrangements, and reducing the use of registry staff.

☐ **Outstanding Patient Services:** By 2025, we will be a four-star long term care facility and meet all Hospital Consumer Assessment of Healthcare Providers (HCAHP) requirements. By 2025, we will be operating two rural health clinics.

☐ **Outstanding Finances:** By 2025, we will have in place and utilize financial tools to actively develop and forecast long term expenditures.

Data/Graphics supporting project outcomes: