Attachment C

Board Quality Report Template

Name: Theresa Overton **Department:** Acute **Last Quality project reported:** 1. Shift assessments for recognition of change in condition to patient. 2. SBAR reporting to physician, supervisors, shift to shift ineffective regarding patients with change in condition and recognizing that change. **Update on last Quality project reported:** 1. Shift assessments completed by 0800/2000 with knowledge of condition of patient. Improvement on accuracy of patient assessments. 2. SBAR reporting to physicians with some improvement.	**Current report date to Board Quality:** **Last report date to Board Quality:**

What successes have you seen based on the outcome of previous Quality projects?

1. Timely assessments and nurse awareness of patient condition at beginning of shift with communication to physician and/or Supervisor.

What issues have come up in your department relating to Quality?

1. Inconsistent charting of I's/O's. this knowledge is key to the plan of care for patients.

PLAN: What plan was implemented to address those issues?

Developing a work plan using LEAN.

DO: How did the implementation of that plan go?
In process.
STUDY: What kind of results did the implementation of the plan yield?
ACT: What changes were made based on the results of the plan implementation?
Is this a LEAN project? Yes ☒ No ☐ If YES, please attach the A3.

Upcoming Quality Items:	Quality Related Goals for the Department:
Changing time of shift to facilitate patient care	

What Strategic Plan Objective does your project BEST align with? Choose only one.

☐ **Outstanding Facilities:** By 2025, we will open two rural health clinics, update the skilled nursing facility living space at the Fall River campus and have a resolution for aging facilities.

☐ **Outstanding Staff:** By 2025, we will be seen as an employer of choice in the area by providing and maintaining staff growth opportunities, flexible and safe working arrangements, and reducing the use of registry staff.

☒ **Outstanding Patient Services:** By 2025, we will be a four-star long term care facility and meet all Hospital Consumer Assessment of Healthcare Providers (HCAHP) requirements. By 2025, we will be operating two rural health clinics.

☐ **Outstanding Finances:** By 2025, we will have in place and utilize financial tools to actively develop and forecast long term expenditures.

Data/Graphics supporting project outcomes: