Attachment B

Board Quality Report Template

Name: Pamela Sweet **Department:** Med. Staff **Last Quality project reported:** Policies and Procedures: 1797 policies total with 324 being due or past due 110 practitioners, with 60 being Telemedicine **Update on last Quality project reported:** Policies and Procedures: 1,760 with 327 being due or past due 115 practitioners, with 63 bein due or past due	**Current report date to Board Quality:** March, 2020 **Last report date to Board Quality:** November, 2019

What successes have you seen based on the outcome of previous Quality projects?

The total number of policies continues to drop and the number past due is holding steady

What issues have come up in your department relating to Quality?

Nothing new since November

PLAN: What plan was implemented to address those issues?

DO: How did the implementation of that plan go?
STUDY: What kind of results did the implementation of the plan yield?
ACT: What changes were made based on the results of the plan implementation?
Is this a LEAN project? Yes ☐ No ☒ If YES, please attach the A3.

Upcoming Quality Items:	Quality Related Goals for the Department:

What Strategic Plan Objective does your project BEST align with? Choose only one.

☐ **Outstanding Facilities:** By 2025, we will open two rural health clinics, update the skilled nursing facility living space at the Fall River campus and have a resolution for aging facilities.

☒ **Outstanding Staff:** By 2025, we will be seen as an employer of choice in the area by providing and maintaining staff growth opportunities, flexible and safe working arrangements, and reducing the use of registry staff.

☐ **Outstanding Patient Services:** By 2025, we will be a four-star long term care facility and meet all Hospital Consumer Assessment of Healthcare Providers (HCAHP) requirements. By 2025, we will be operating two rural health clinics.

☐ **Outstanding Finances:** By 2025, we will have in place and utilize financial tools to actively develop and forecast long term expenditures.

Data/Graphics supporting project outcomes: