



Mayers Memorial Hospital District

Chief Executive Officer,
Linda Ward, MHA

Board of Directors

Abe Hathaway, President
Michael D. Kerres, Vice President
Allen Albaugh, Treasurer
Beatriz Vasquez, PhD, Secretary
Arl Whitney, Director

**BOARD of DIRECTORS
WORKSHOP AGENDA
April 12, 2016 9:30 am
Board Room (Fall River)**

- 1 **CALL WORKSHOP MEETING TO ORDER – Abe Hathaway, President**
- 2 **CALL FOR REQUEST FROM THE AUDIENCE: PUBLIC COMMENTS OR TO SPEAK TO AGENDA ITEMS:**
Persons wishing to address the Board are requested to fill out a "Request Form" prior to the beginning of the meeting (forms are available from the Clerk of the Board (M-W), 43563 Highway 299 East, Fall River Mills, or in the Board Room). If you have documents to present for the members of the Board of Directors to review, please provide a minimum of nine copies. When the President announces the public comment period, requestors will be called upon one-at-a-time; please stand and give your name and comments. Each speaker is allocated five minutes to speak. **Comments will be limited solely to matters on the agenda** Pursuant to the Brown Act (Govt. Code section 54956 et seq.) **action or Board discussion cannot be taken** on open time matters other than to receive the comments and, if deemed necessary, to refer the subject matter to the appropriate department for follow up and/or to schedule the matter on a subsequent Board Agenda.
- 3 **Board Planning Workshop**
 - 9:30 am – Strategic planning Retreat Workshop, Facilitated by Laura Dolman-Beyer (**ATTACHMENT A**)
- 4 **ADJOURNMENT**

Public records which relate to any of the matters on this agenda (except Closed Session items), and which have been distributed to the members of the Board, are available for public inspection at the office of the Clerk to the Board of Directors, 43563 Highway 299 East, Fall River Mills CA 96028.

This document and other Board of Directors documents are available online at www.mayersmemorial.com.

Posted/Distributed: 04/06/16

MAYERS MEMORIAL HOSPITAL DISTRICT 2016 – 2021 STRATEGIC PLANNING SESSION AGENDA (v2) Facilitator: Laura Beyer		
Date/Time	Activity	Details
March 8, 2016 9:30 – 9:45	Opening	<ul style="list-style-type: none"> Welcome Review agenda for the session Review facilitator and participant roles Review purpose of strategic planning Review SMART objectives
9:45 – 10:30	Strategic Objectives (SMART)	<ul style="list-style-type: none"> Each person will write down their desired 3-5 strategic objectives Present all objectives and as a whole group, narrow/combine them down into 3-5 objectives to which the majority of the group agrees Assign accountability to each objective (needs to be an individual, not a committee or work area)
10:30 – 12:00	Success Indicators (SMART)	<ul style="list-style-type: none"> In small groups, write down 2-4 success indicators for each objective Present all success indicators and as a whole group, narrow/combine them down into 2-4 indicators for each objective to which the majority of the group agrees
April 12, 2016		
9:30 – 11:30	Risk Management	<ul style="list-style-type: none"> Overview of risk In small groups, write down 2-3 key risks to achieving each objective Present all risks and as a whole group, narrow/combine them down into 2-3 risks for each objective to which the majority of the group agrees As a whole group, discuss and determine current risk level, mitigation strategies, and target risk level for each risk
11:30 – 12:30	Accountability and Monitoring Plan	<ul style="list-style-type: none"> Assign accountability to each objective (needs to be an individual, not a committee or work area) As a group, outline who, when and by what mechanism(s) the plan's progress of implementation and risk management will be monitored

Mayers Memorial Hospital District Strategic Plan 2016 – 2021

Vision: To become the provider of first choice for our community by being a leader in rural healthcare.

Mission Statement: To provide outstanding patient-centered healthcare to improve the quality of life of our patients through dedicated, compassionate staff and innovative technology.

Objectives

To progress toward the achievement of our Mission and Vision over the next five years, we will work toward the following four strategic objectives:

1. **Outstanding Facilities:** By 2020, we will open new square footage meeting all state and federal requirements that will house Emergency, Laboratory and Imaging Services.
2. **Outstanding Staff:** By 2021, we will be seen as the employer of choice in the area by providing staff growth opportunities, flexible working arrangements and maintaining a turnover rate commensurate with similar hospitals.
3. **Outstanding Patient Services:** By 2021, we will be a five-star hospital and meet all HCAHP requirements.
4. **Outstanding Finances:** By 2021, we will maintain an average of 90 days cash on hand.

Success Indicators

To ensure we achieve our strategic objectives by 2021, the following are milestones that will indicate we are on a pathway to successfully achieving the objectives:

1. **Outstanding Facilities**
 - a. USDA loan will be closed by August 2016
 - b. Construction will begin by April 2018
 - c. Construction will be completed by May 2019
 - d. Wall will be completed by December 2019
2. **Outstanding Staff**
 - a. Develop exit survey that measures satisfaction by mid-2016
 - b. Develop educational/growth plan by 2017
 - c. Meet turnover target by 2018
3. **Outstanding Patient Services**
 - a. There will be no findings above a D on annual surveys
 - b. Develop a quality data reporting plan by the end of 2016
 - c. We will have a 3-star rating by 2017
 - d. We will have a 4-star rating by 2018
4. **Outstanding Finances**
 - a. Have an average of 45 days cash on hand by 2017
 - b. Have an average of 70 days cash on hand by 2019

